

## THE DRIVING RANGE IS OPEN!

The Driving Range will be opening Friday, July 3<sup>rd</sup> at Noon! The Golf Course is not open at this time.

For the time being, Guests will need to purchase balls for the Driving Range at the Clubhouse. The Clubhouse will be open 10 am – 3 pm Tuesday to Sunday! It will be closed on Mondays.

The Black Bear Golf Course is committed to providing our guests with the safest environment possible. The safety and security of our guests and employees is of utmost importance to us, always.

### Know before you go!

We are so excited to see you but we ask that if you are experiencing any symptoms (fever, chills, headache, cough, etc.) please stay home. We will be here and ready to greet you when you are feeling better.

### Entering The Black Bear Pro Shop

- At the entry checkpoints, guests will be given a non-invasive temperature check. If you have a temperature of 100 degrees or higher, you will be asked to return at a later time and encourage you to seek medical attention.
- To ensure the safety of our guests and employees, we are asking everyone who is experiencing any symptoms to please stay home. We will be waiting for you when you are feeling better.

### Personal Protective Equipment

- All guests and employees will be required to wear a face mask when in the Pro Shop.
- We may ask you to briefly remove your mask for identification purposes. We will try our best to limit these requests. The refusal to remove the mask will be treated as a refusal or failure to provide identification.
- Employees who have contact with customers will be required to wear masks when in the building.
- Black Bear Golf Course employees will be reminding guests to use their face masks and wash/sanitize their hands often.

### Social Distancing

- Please stay 6 feet away from other groups or individuals whenever possible.
- Please follow the social distancing markers that are placed on the floor in the Pro Shop.
- Employees will do their best to ensure proper social distancing from other employees and guests whenever possible.

## Cleaning and Sanitizing Procedures

- We will be cleaning and disinfecting surfaces as often as possible.
- Hand Sanitizer dispensers are located throughout the Pro Shop and at the driving range.
- Please sanitize your hands before entering the Pro Shop and before utilizing the driving range.
- Please sanitize your hands often while at the driving range.
- We ensure you that our employees are practicing social distancing and cleaning protocols, even when you can't see us!

## What is Open?

At this time, only the driving range and Pro Shop are open. The course is still closed until further notice.

## Frequently Asked Questions

Q: What are your hours of operation?

A: The Pro Shop will be open Tuesday – Sunday from 10 am – 3 pm. The Driving Range will be open from sunrise – sunset but balls will not be available for purchase when the Clubhouse is closed.

Q: What have you been doing while you were closed?

A: During our absence, we have been cleaning and sanitizing our building and equipment in anticipation for your return.

Q: Will I be able to purchase merchandise?

A: We will have merchandise available for purchase but it will not be on display. Guests will need to ask an employee to get them the merchandise they need.

Q: When will the Golf Course be opening?

A: At this time, we do not have an anticipated opening date for the Golf Course or the Bar & Grill.

Q: What if I have other questions that are not answered here?

A: For any additional questions, please email [blackbearcasino@fdlrez.com](mailto:blackbearcasino@fdlrez.com). We would be happy to answer any additional questions you may have.